

1. Understand your role

- **CIS 1.1** Responsibilities and limits of your relationship with an individual
- **CIS 1.2** Working in ways that are agreed with your employer
- **CIS 1.3** The importance of working in partnership with others
- **CIS 2.1** Competence in your own work role within the sector
- **CIS 5.2.2** Be aware of what you can and cannot do within your role in managing conflicts and dilemmas

2. Your personal development

- **CIS 1.1** CIS 2.2 Reflective practice
- **CIS 2.3** Evaluating own performance
- **CIS 2.4** Producing a personal development plan

12. Health and Safety

- **CIS 8.1** Roles and responsibilities relating to health and safety in the work setting/situation.
- **CIS 8.2** Health and safety risk assessments
- **CIS 8.3** Moving and positioning
- **CIS 8.4** Responding to accidents and sudden illness
- **CIS 8.5** Agreed ways of working regarding medication and health care tasks
- **CIS 8.6** Handling hazardous substances
- **CIS 8.8** Promoting fire safety in the work setting
- **CIS 8.9** Security measures in the work setting
- **CIS 8.10** Managing stress

13. Handling Information

- **CIS 1.4** Be able to handle information in agreed ways

11. Basic Life Support

Brand NEW STANDARD

8. Fluids and nutrition

- **CIS 8.11** Food safety, nutrition and hydration

10. Safeguarding Adults and Safeguarding Children

- **CIS 5.1.2** Explain how duty of care contributes to the safeguarding or protection of individuals
- **CIS 6** Principles of safeguarding in health and social care
- **CIS 6.1** Recognising signs of harm or abuse
- **CIS 6.2** Ways to reduce likelihood of abuse
- **CIS 6.3** Responding to suspected or disclosed abuse
- **CIS 6.4** National and local context of protection from harm and abuse

9. Awareness of Mental Health conditions, Dementia and Learning Disability

- **CIS 7.3** Recognising possible signs of dementia

3. Duty of care

- **CIS 5.1** Understand how duty of care contributes to safe practice
- **CIS 5.2** Know how to address dilemmas that may arise between an individual's rights and the duty of care
- **CIS 5.3** Know how to recognise and handle comments and complaints
- **CIS 5.4** Know how to recognise and handle adverse events, incidents, errors and near misses

4. Equality and diversity

- **CIS 4.1** The value and the importance of equality and Inclusion
- **CIS 4.2** Providing inclusive support
- **CIS 4.3** Access information, advice and support about equality and inclusion

THE CARE CERTIFICATE

7. Privacy and dignity

- **CIS 3.1** Importance of effective communication in the work setting
- **CIS 3.2** Meeting the communication and language needs, wishes and preferences of individuals
- **CIS 3.2.2** Understand a range of communication methods and styles that could help meet an individual's communication needs, wishes and preferences
- **CIS 3.3** Overcoming difficulties in promoting communication
- **CIS 3.4** Understand principles and practices relating to confidentiality

6. Communication

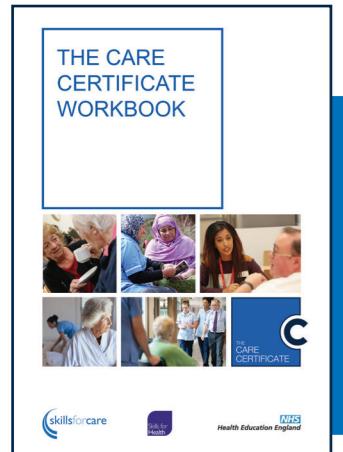
- **CIS 7.1** Promote person-centred values in everyday work
- **CIS 7.4** Supporting active participation
- **CIS 7.4.2** Know ways of enabling individuals to make informed choices about their lives
- **CIS 7.5** Supporting an individual's rights to make choices
- **CIS 8.3.3** Understand how to move and position people and/or objects safely, maintaining the individual's dignity, and in line with legislation and agreed ways of working



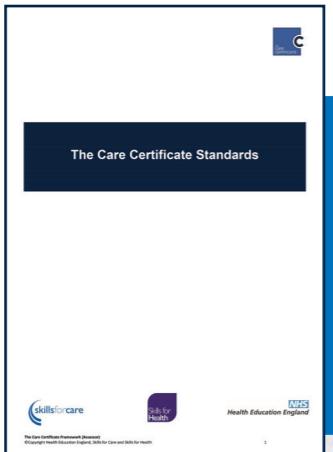
Each of the Care Certificate standards is underpinned by full learning outcomes and assessment criteria.

A selection of materials is available to support you as you implement the Care Certificate in your workplace:

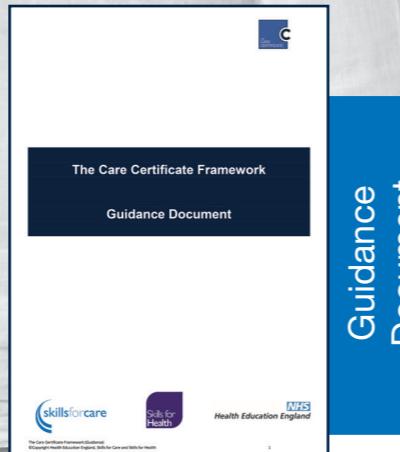
The Care Certificate Materials



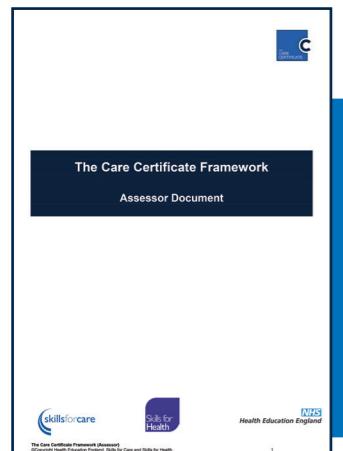
Workbook



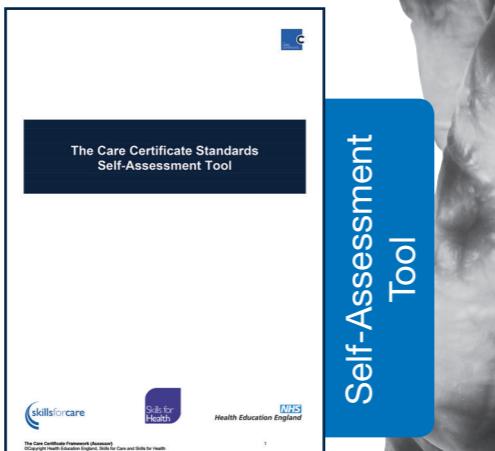
Standards



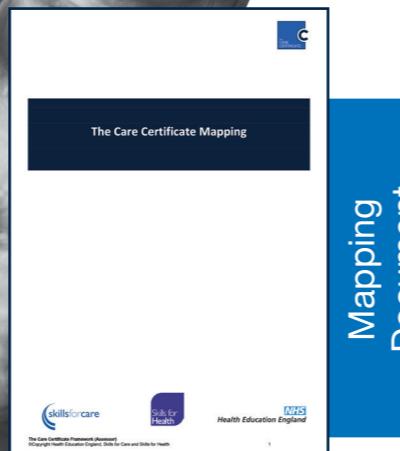
Guidance Document



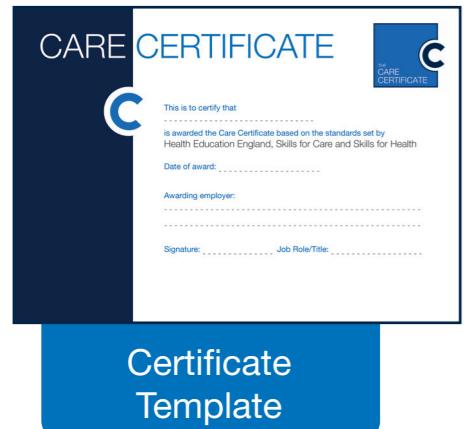
Framework
(Assessor)



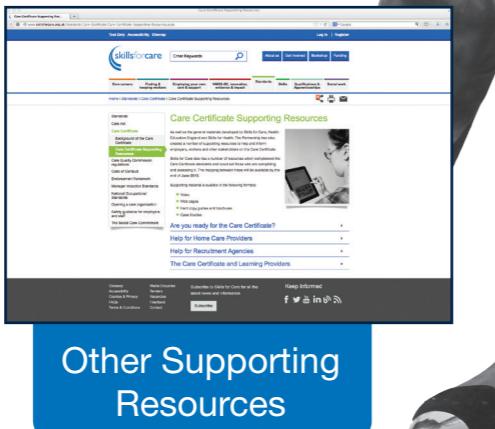
Self-Assessment
Tool



Mapping
Document



Certificate
Template



Other Supporting
Resources



THE CARE CERTIFICATE

In April 2015 the Care Certificate was officially introduced to the social care and health sectors. This certificate, made up of 15 standards was to be the new induction for workers replacing care's Common Induction Standards and health's National Minimum Training Standards.



The Care Certificate is the start of a career journey for adult social care workers, and is only one element of the training and education that will make them ready to practice within their specific sector. Although the Care Certificate is designed for new staff, new to care and offers this group of staff their first step on their career ladder, it also offers opportunities for existing staff to refresh or improve their knowledge.

As mentioned above, the Care Certificate has now replaced the Common Induction Standards - an induction which has been in the sector over the past 10 years. With this in mind, the Partnership who created the Care Certificate; Skills for Care, Skills for Health and Health Education England created a mapping document which sets out how the Care Certificate maps across to other resources that are used within the social care and health sector. It can also show you how the new Care Certificate standards replace, simplify and improve on the old Common Induction Standards, which are displayed inside...



These can all be found at www.skillsforcare.org.uk/carecertificate